

**STOP PRESS --- STOP PRESS --- STOP PRESS --- STOP PRESS**

## THE MENTAL HEALTH SERVICES CONFERENCE OF AUSTRALIA AND NEW ZEALAND

*There's a Person*



*in Here.*

**18 - 20 September 1996**

**BRISBANE CONVENTION & EXHIBITION CENTRE**

**Consumer Days**

**16 & 17 September 1996**

**BRISBANE CITY TRAVELODGE**

### Last Chance to Register for this International Conference

The Co-Convenors of the Mental Health Services Conference, Ms Melanie Scott and Dr Kalyanasundaram said: "If you haven't already registered - this is your last chance. Registrations are closing Friday 6 September."

"The keynote speakers we've selected are each recognised as world leaders in their respective fields, and we've endeavoured to offer a program that reflects the dynamic and changing trends in mental health service provision in all its diversity," they said. They have dedicated their careers to understanding the lived experience of mental illness. In doing so they have developed proven methods for working in partnership, empowerment, and planning and providing effective services. They are:

- Dr Patricia Deegan, National Empowerment Centre, Massachusetts, USA
- Professor Charles Anthony Rapp, School of Social Welfare, The University of Kansas, USA
- Professor John Strauss, Yale University School of Medicine, USA

Our theme for the 96 Conference seeks to encompass the human element which is often said to be overlooked in mental health care, namely ...

**THERE IS A PERSON in the consumer,  
THERE IS A PERSON in the carer and  
THERE IS A PERSON in the service provider.**

We have aimed to provide a forum that acknowledges this commonality, and recognises and fosters the valuable contribution every person can make in this challenging field.

With the inclusion of PeArLS (Personally Arranged Learning Sessions), art exhibition, live theatre performances and many other related events, THEMHS 96 promises to be an exciting and innovative experience for anybody involved in mental health.

We look forward to sharing it with you.

ENDS.....

#### Attachments:

- Registration Form
- Draft Program for main Conference
- Map
- Booking form for Conference Workshop
- Agenda for Consumer Days

# STOP PRESS --- STOP PRESS --- STOP PRESS --- STOP PRESS

## **MORE IMPORTANT INFORMATION THAT HAS JUST COME TO HAND**

**ACCOMMODATION** The New Rydges South Bank Hotel has just slashed their already discounted price to \$125.00 per night, please call OZACCOM PTY LTD on 1800 814 611.

**CAR PARKING** The Brisbane Convention Centre has informed the Conference Organisers that parking will be in Exhibition Hall 1 at a special price of \$4.00 per day. (Please refer to attached map).

**CONCESSION REGISTRATION** Please note this is a 'low income earner' registration not necessarily a consumer registration. Copy of a health care card required.

**CONFERENCE WORKSHOP** Please find attached a booking form for Patricia Deegan's workshop being held during the main part of the conference.

**DAY REGISTRATIONS** The Organising Committee has just announced a special rate of \$175.00 per day.

**ORGANISATION REGISTRATIONS** A reminder to Organisations that they can purchase a registration to share among three members (ie: one person per day, please advise organisers of their names). Only one satchel will be available per registration.

**PRE CONFERENCE WORKSHOPS** These workshops are available to Conference delegates only. The Organising Committee has agreed to have a waiting list for outsiders if places are still available closer to the event.

**PROGRAM** Please find attached a draft program for the Conference. Please note this is "Subject to Change".

**TRANSPORT** Public transport is readily available near and around the venue. (Please refer to attached map).

### ***For your copy of the full Registration Brochure which includes details about:***

- *Accommodation*
- *Art exhibition*
- *Pre conference workshops*
- *Airfares*
- *Pre and post site visits*
- *Social activities*

*please contact:*

***Ms Kathy Manson  
Conference Administration Officer  
PO Box 872  
MAROOCHYDORE  
QUEENSLAND 4558 AUSTRALIA  
Phone: 074 794 655 / Fax: 074 435 488***

# CONSUMER DAY

**Monday 16 September**  
**Brisbane City Travelodge**  
**Roma Street**

8.30 am	Registration Desk Open Coffee and Chats		
10.00 am	The Welcome Session The Open Discussion Session A facilitated group discussion on key issues and developments		
12.00 noon	LUNCH		
1.00 pm	Pat Deegan Ph.d Workshop: 'Living a Whole and Healthy Life with a Psychiatric Disability'	Deborah Anderson Workshop: - 'Beyond Surviving: Consumer Empowerment'	<b>MULTI MEDIA LEARNING CENTRE</b> A resource centre for Consumers with representatives from: DSS, Legal Aid, CRS, Human Rights, a pharmacist, alternative therapists, & many resources & information on empowerment, recovery and consumer initiatives.
2.30 pm	AFTERNOON TEA		
3.00 pm	Pat Deegan Ph.d Workshop: repeated	Deborah Anderson Workshop: repeated	
4.30 pm	Closing comments		
5.00 pm	CLOSE		

## WORKSHOP: "NATIONAL CONSUMER NETWORK"

**Tuesday 17 September**  
**Brisbane City Travelodge**  
**Roma Street**

**Facilitator: Ms Elizabeth Synnot**

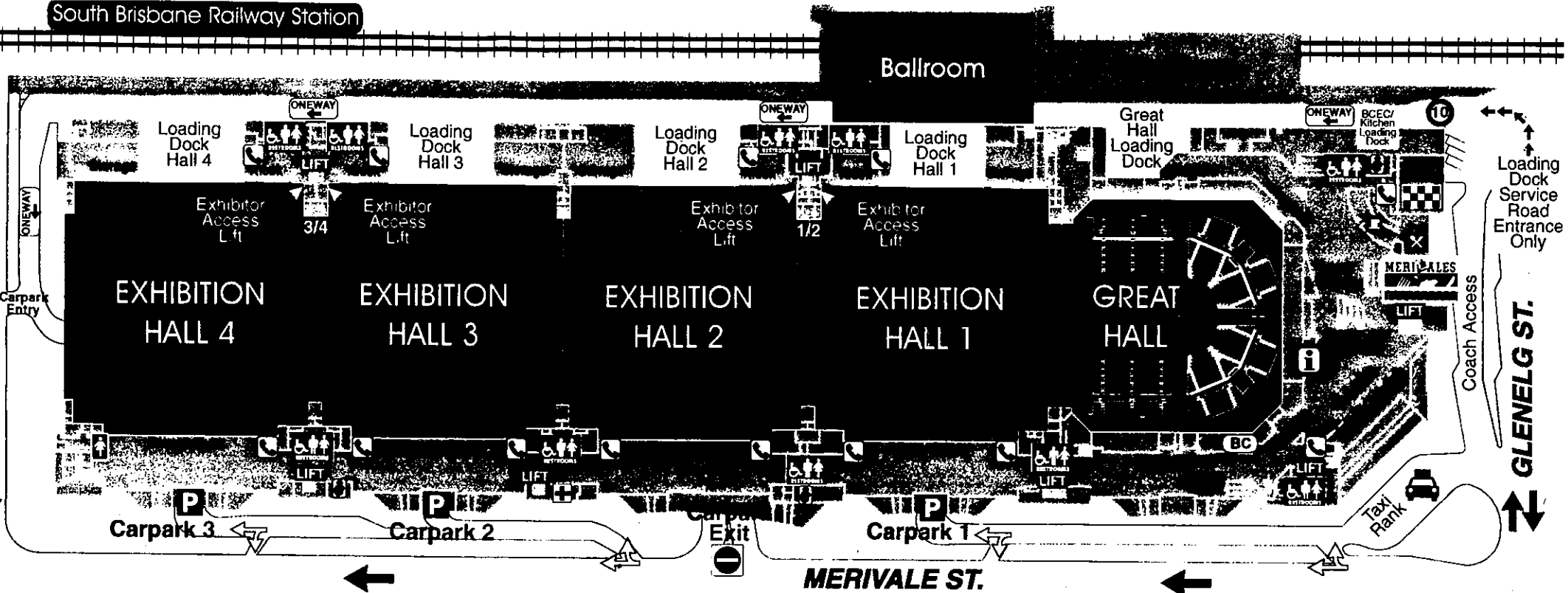
The vision is to create a national consumer network.  
 To bring about real social change we need a unity amongst consumers,  
 and the resources to share and disseminate information.  
 What this network should look like, and how it should run is the purpose of this day.

If you would like a full report on the processes of workshop development  
 and the proposed agenda for the day, please contact:

**THEMHS 96 Consumer Sub-Committee**  
**C/- Queensland Association for Mental Health**  
**20 Balfour Street**  
**NEW FARM QUEENSLAND 4006**

Phone: 07 3358 4988 / Fax: 07 3254 1027

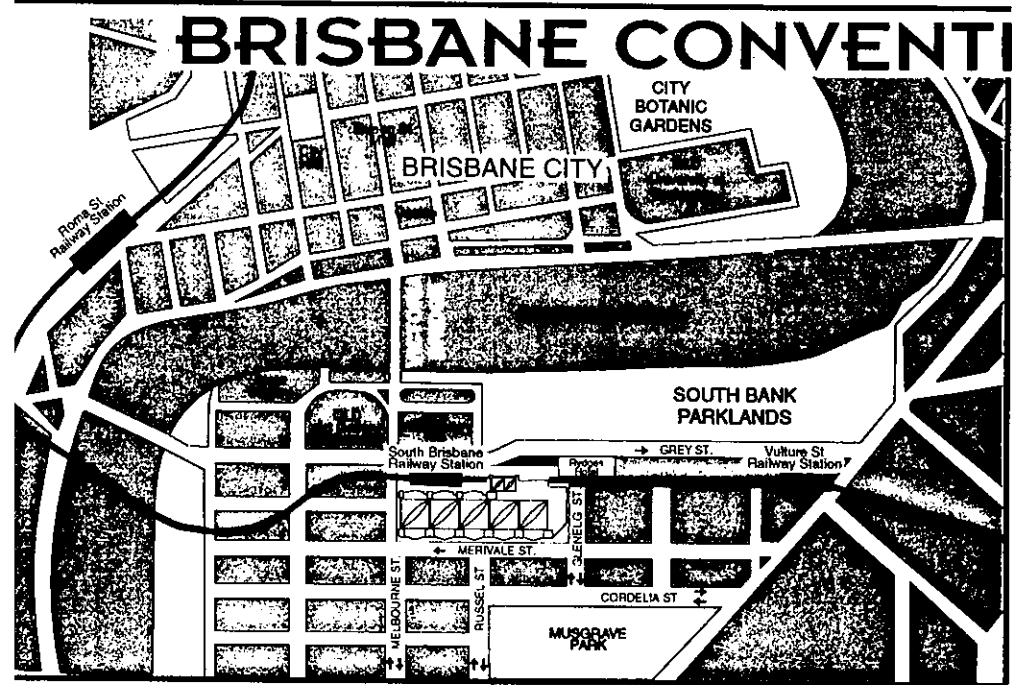
MELBOURNE ST.



Loading Dock Service Road Entrance Only

GLENELG ST.

# BRISBANE CONVENTION & EXHIBITION CENTRE



- PUBLIC PARKING
- 10 KPH SPEED LIMIT
- POLICE STATION
- MERIVALES RESTAURANT
- BAR / COFFEE
- AUTOMATIC TELLER MACHINES
- TAXI RANK
- MEDICAL CENTRE
- MOTHERS ROOM
- PUBLIC TOILETS
- PUBLIC TELEPHONES
- INFORMATION DESK
- LIFTS
- BUSINESS CENTRE

Cnr Merivale & Gladstone Streets  
 South Bank, Brisbane, Queensland, 4101, Australia  
 P.O. Box 3869, South Brisbane, Queensland, 4101, Australia  
 Telephone: (07) 3308 3000 Facsimile: (07) 3308 3500  
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# LOCALITY

MAP

**WEDNESDAY 18 SEPTEMBER**

	SESSION 1	SESSION 2	SESSION 3	SESSION 4	SESSION 5	SESSION 6
7:30 AM	REGISTRATION					
8:30 AM	Opening Ceremony					
9:15 AM	KEYNOTE ADDRESS -There Is A Person In Here Patricia E. Deegan					
10:15 AM	MORNING TEA					
11:00 AM	Parables Of Partnership - Reality Testing Of Participation Rhetoric Janet Meagher	Three Songs Louise Retallick Alien/Ation Art House Group	WORKSHOP Consumer Focused Evaluation: A Conceptual Framework And Practical Applications Barbara Adams	Cost Effectiveness Of Intensive Case Management - Part 1 G. Issakidis et al	The Involvement Of Volunteer Workers In Mental Health Sam Moskwa, Peter Humphries & Consumers	
11:30 AM	Discovering The Person Within Evelyn Webster	In The Eye Of The Storm Michael Jones & The Community Of Richmond Fellowship, Hawkes Bay		Cost Effectiveness Of Intensive Case Management - Part 2 S. Johnston et al	Increasing Consumer Participation In Mental Health Services Peter Schaecken & Elizabeth Barry	
12:00 PM	Community Education From A Carer And Consumer Perspective Steven Leicester			A Caseload Index Robert King & James Lebas	Fred Astaire & Ginger Rogers Must Have Started Somewhere - How To Choreograph Partnership Within Our Mental Health Services Helen Glover	
12:30 PM	LUNCH					
1:30 PM	The Mental Health Needs Of The Lightning Ridge Community Franca Facci, et al	Arts In Health: The Performer/Consumer Perspective Access Arts, Yint Fish	WORKSHOP Qualitative Research And Its Integration With Quantitative Methods John Strauss	Attitudes Of Staff Towards Consumer Participation Wendy Weir & Desley Casey	WORKSHOP 'Serious Mental Illness': What Do We Really Mean? Merinda Epstein,Paul Morgan	WORKSHOP -Telemedicine: The Use Of Videoconferencing in Mental Health
2:00 PM	A Mental Health Service Development Model: Placing The Client At The Focus Of Service Brian Pickering & Phyllis Tangitu			Moving On Up, Moving On Out Paula Hanlon		Peter Yellowlees, Harry Gelber, Claudia Hirst/Patrick O'Leary, Brian Jacobs & Craig Kennedy
2:30 PM	Psychiatric Rehabilitation - Service Design Implementation And Evaluation Greg Aldridge & Margaret Tobin	The Invisibility Of Women In The Criminal Justice System With A Focus On Incarcerated Women And Their Mental Health Maureen Keenan		Anonymity To Exposure Suzy Stevens et al		
3:30 PM	AFTERNOON TEA					
3:30 PM	Making A Difference: Evaluating Mental Health Service Delivery Maree Teesson	There's A Person In Here Who Needs Pals Shannon Super & Neil Cole		WORKSHOP New Perspectives On Caring For Difficult Chronic Patients	WORKSHOP A Coping Skills Learning Package For Carers John Skelton et al	WORKSHOP Telemedicine Continued
4:00 PM	Consumer Resistant Disorder (Crd) Or "Cork-In-The-Mouth CRD" - How Can Staff And Consumers Co-Evaluate Acute Psychiatric Hospital Practice Merinda Epstein & Yoland Wadsworth			Janet Dipreta, Linda Godleski & Esperanza Godleski		
4:30 PM	The Trials And Tribulations Of Multi-Centre And Long Distance Evaluation Monica O'Neill					

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**WEDNESDAY 18TH SEPTEMBER CONTINUED**

	SESSION 7	SESSION 8	SESSION 9	SESSION 10	SESSION 11
11:00 AM	A Host Family Scheme: Making A Reality Of Care In The Community Natasha Posner, Jenny Langham	Jonesy, It's Just An Illness Like Any Other, Isn't It? Janice Chesters	Targeting Early/First Onset Psychosis To Progress To Optimal Practice In A Developing Integrated Mental Health Service Kim O'Brien & Tony Colechin	WORKSHOP Research Methodologies In Mental Health Liz Newton, Coletta Hobbs, Alan Rosen, Kate Minehan	Looking At The Whole Me: Work Self Esteem & Psychiatric Disability Frances Sanders & Barbara Selimovic
11:30 AM	The Host Family Program: An Alternative To Psychiatric Hospitalisation At Caboolture V. Kalyanasundaram & B. Oldfield	WORKSHOP Acknowledging The Person In ...Mental Health And The Media J. Peters & D. Wright	National Early Psychosis Project: The Development And Promotion Of A National Best Practice Model In Early Intervention In Psychosis - A Project Overview. Kerry Pennell & Patrick McgGorry		Enhancing Successful Employment Outcomes Josephine Dowsett & Maxie Ashton
12:00 PM	Building A Welcoming Community Through The Parish: Lessons From The Anglicare Project. Owen Strong, Pat Strong, Penny Barringham, Neil Barringham, Chris Brown, & Robert Bland		Doing It: Some Practical Promotion And Prevention Strategies For Mental Health Sue Dawson		Industrial Innovation To Meet Consumer Needs Robert Lawson & Peter Myers-Crombie
<b>LUNCH</b>					
1:30 PM	Consumer As Advocate Kathy Conroy	Evaluating The Short-Term Impact Of Moving From Psychiatric Hospital To Community Care Unit John Farhall, Tom Trauer & Rhonda Attwood	Needs Assessment & Thinking Outside The Square Apt Team Phillipa Gaines, Marge Jackson, Margaret Donald, Shirley Cressey, Suzy Stevens & Debbie Craig	Insight Into Mental Illness Michael John	Learning Gained From Providing Professional Community Based Psychosocial Services Lesley Williams, Robyn Martin
2:00 PM	Enriching Evaluation - A Consumer Directed Project Nicole Davis, Colin Redmond, Glen Chambers, Coral Presland & Danny Hunt	I Know What I Want Elizabeth Wherret & Kay McInnes	Occupational Opportunities In Acute Mental Health Christine Dockery & Paula Jones	Insight And Its Effect On Partnership In Schizophrenia Chris Young	Domiciliary Care & Psychiatric Disability Brett O'Neill Nicola Watt, Andrew Clark
2:30 PM	The Consumer As Trainer Annemarie Osborn	Beyond The Walls - The Closure Of A Mental Hospital Ken Burnett	Opening The Doors Tod Wakefield, Assaad Yassine & Amanda Yould	Psychosocial Impact Of Clozapine Treatment In Schizophrenia Angela White, Jeff Wallis & Jane Eames	Planning Partnership & Provision; Responding To Challenges Of Establishing The Beenleigh Community Mental Health Service Janet Forday, Beenleigh Mental Health Service
<b>AFTERNOON TEA</b>					
3:30PM	From "Accommodation " To "Housing" To "Homings" Robert Bland Jennifer Stewart	Participating, Collaboration & Narrative Forms In A Mental Health Context Helen Chapman	Increasing Job Tenure For People With Psychiatric Disabilities Janki Shankar	WORKSHOP Common Denominators Of Effective Case Management And Community Based Programs Charles Rapp	WORKSHOP Morning, Noon And Night - Standing In The Shadows Sylvia Gold
4:00PM	Intersectoral Collaboration: Government Departments Working Together To Improve Access To Mainstream Housing For People With Mental Disorders Wendy Weir & Kathy Stone	Personal Narratives Of Homelessness From Mental Health Consumers Anthony Todd Weller, Rebecca McCahon, Matthew Ovens	Have We Got A Job For You? - Vocational Services For People With A Psychiatric Disability David Edwards & Leonie Exel		
4:30PM	Housing With Choice Wayne Harrington	Using Popular Literature As A Means Of Understanding Consumer's Experience And Developing A Humanistic Approach To Care Wendy Moyle, Debra Creedy	Understanding Employer's Attitudes And Experience Related To Mental Illness In The Workplace: A First Step To Overcoming Barriers Kerri Boase-Jelinek		Official Visitors: Community Involvement In Mental Health Care Rosanna McMaster

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**THURSDAY 19TH SEPTEMBER**

	SESSION 1	SESSION 2	SESSION 3	SESSION 4	SESSION 5	SESSION 6
8:30 AM	Ministerial Address					
9:00 AM	KEYNOTE ADDRESS - The Person And Mental Illness: The Nature Of Disorder And Treatment <b>John Strauss</b>					
<b>MORNING TEA</b>						
10:30 AM	Mental Health Acts With Reference To Indigenous People <b>Judge Carruthers</b>	WORKSHOP Stories We Live In <b>Julie Perrin</b>	Reestablishing An Identify - The Use Of Community Arts In Mental Health <b>Julie Morrison</b>	A Social Network, A Social Change: A Consumer Evaluation Of Community Social Support Groups <b>Ruth Spence &amp; Samantha Fairhall</b>	The Zen Of Mental Health <b>Rob Warriner</b>	
11:00 AM	The Challenge Of Biculturalism And Emerging Role Of The Maori Health Worker <b>Erihana Ryan, David Chaplow &amp; Phyllis Tangitu</b>		The Warren - An Effort In Community Awareness <b>Terry Maguire, Joanna Schofield, Amanda Best</b>	The Development Of A Best Practice Model Of Care In A Private Psychiatric In-Patient Setting <b>Jenny Wilkins</b>	Knowledge Manufacture Around The Category Of Serious Mental Illness <b>Merinda Epstein &amp; Julie Shaw</b>	
11:30 AM	Rebalancing - A Journey Of Healing With Self-Determination, Self-Care And Reconnection <b>Robyn Hetherington</b>		It Feels Like Its New? An Examination Of The Ongoing Contribution Of A Community Arts Program In The Toowoomba Acute Psychiatric Unit <b>Nancy Chapman</b>	Assessing Client Outcomes In Adult Mental Health <b>Tom Trauer, Andrew Stripp, Gilbert Van Hoeydonck</b>	Empowerment - Evolving Philosophy Into Practice <b>Carolyn Fitzgibbon, Angela White, Kay Sparshott</b>	
12:00 PM	<b>LUNCH</b>					
1:00 PM	Immigrants & Policy Development <b>Ivan Frkovic</b>	Arts In Health: The Performer/Consumer Perspective <b>Arts, Yint Fish</b>	WORKSHOP Removing Barriers To Consumer Survivor Participation In Shaping The Mental Health System <b>Deborah Anderson</b>	There's A Person On The "Inside" <b>Helen Connor</b>	Mental Health Educational Update For General Practitioners Project <b>Val Summers, Libby Urbahn Robyn Hewland</b>	
1:30 PM	Improving The Quality Of Services For People Of NESB: The Roles Of Bilingual Professionals <b>Penny Mitchell, Abd Malak, David Small</b>			Around The World In Eighty Days: Options For Mothers Living With Mental Illness & Dependent Children <b>Yvonne Shipp</b>	Can General Practitioners Be Trained Easily To Care For The Seriously Ill <b>Ian Hickie Margaret Tobin, Amanda Urbanc</b>	
2:00 PM	Lowering The Language Barrier: The Western Hospital Division Of Psychiatry Culturally Sensitive Practice Project <b>Yvonne Stolk, Trish Saunders, Robyn Garlick</b>	Mental Health Sprots Promotion & Access Project <b>Susan McConnachie</b>		Strength To Strength <b>Janet Ford &amp; The Staff Of Charmian Cliff Cottages</b>	The Mental Health Education Service: Developing Strategies To Address The Needs Of Rural Generalist Workers For Education In Mental Health <b>Anne Fahey</b>	
<b>AFTERNOON TEA</b>						
3:30 PM	Northern Sydney Mental Health Information System Pilot <b>Dennis Berry &amp; Robin Parker</b>	Flying Blind <b>A. Stidworthy, D. Craig, S. Stevens &amp; D. Stephens</b>	To Partially Evaluate A New Integrated Service By Monitoring The Inpatient Length Of Stay <b>Robert Spelta et al</b>	Post-Natal Depression In Women And Returning To Employment <b>Vicki Martinez &amp; Fabiola Milevska</b>	Multiple Family Groups For Relatives Of People With A Serious Mental Illness And Problematic Substance Use <b>Paul Glenaghan et al</b>	
4:00 PM	Outcome Monitoring In Community Mental Health <b>J. Gallagher, K. Sanderson Maree Teesson</b>		Long Stay Psychiatric Hospitalisation Vs Community Care <b>John Steinberg</b>	Best Practice In Service Provision To Families In Which A Parent Has A Mental Illness: Service System Development <b>Liz Short</b>	An Interdisciplinary Approach To The Treatment Of Eating Disorders Within A Community Setting <b>Louise Fox &amp; Shayne Jeffrey</b>	
4:30 PM	Patient Assessment Summaries <b>David Luck,</b>				Deinstitutionalisation - Barriers Of The Mentally Ill	

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**THURSDAY 19TH SEPTEMBER CONTINUED**

SESSION 7	SESSION 8	SESSION 9	SESSION 10	SESSION 11
10:30 AM WORKSHOP Addressing Gender Issues In Mental Health Settings Quinn Pawson & Sylvia Azzopasdi	11:00 AM What is Needed For Consumer Movement And Ventures To Succeed Steve Lockie Eureka - A Pioneer Consumer Initiative Steve Griffiths	11:30 AM From Public Servantism To Professionalism - Changing The Culture In Psychiatric Services In Rural South Western Victoria Ken Burnett Jackie Warner	11:30 AM A Comprehensive Approach To Staff Support And Professional Development The Richmond Fellowship Of Victoria Fellowship Of Victoria Lebas Michael Block, Robert King & James	11:30 AM Language And Psychiatric Disability Joan Clarke
1:00 AM WORKSHOP Understanding Recovery From Schizophrenia: What Are The Challenges Barbara Tooth & V. Kalyanasundaram, Helen Glover & Siros Momenzadeh	1:30 PM Making The "Invisible" Visible - Children Of Parents With Mental Illness Vicky Cowling	1:30 PM A Client Focused Approach To The Prevention And Management Of Aggression Pamela Wrigley	1:30 PM Mental Health Services For First-Episode Psychosis: Testimony That The Dilemma Remains For Clinicians To Offer Early Intervention Options In An Acceptable And Responsive Manner Clare Lincoln	1:30 PM Ships - Navigating Trouble Waters Michael Martin, Elizabeth Martin & Susan Bonar
12:00 LUNCH	1:00 PM The Experiences Of Mothers Who Have Missing Links - Consulting Service Users On Crisis Options Sabrina Walsh, Helen Glover, Phillipa Hawke, V. Katanasundaram	1:30 PM Clinical Management Of Deliberate Self-Harm At A Northern Nsw Emergency Department Uta Dietrich, Anne Kempton	2:00 PM Age And Stage: Key Concepts In Recovery Group Programs For Young People With Early Psychosis. Dianne Albiston	2:00 PM A Roundabout In More Ways Than One Kate Graham, Janice Chesters & 2 Consumers
3:30 PM Your World Or My World Sarah Weil	3:30 PM The Development Of Culturally Appropriate Mental Health Services. Tracey Brown & Flora Vashinsky	3:30 PM Psychiatric Disability Support - Looking Towards The Future Lyn McKenzie & Andrew Stripp	3:30 PM An Evaluation Study Of Case Management Practice Using Case Management Standards Mark Hemming	3:30 PM Put Your Money Where Your Mouth Is: Developing Non-Tokenistic Consumer Participation. Neps Staff And Consumers
4:00 PM Open Door Volunteers Association Inc - Community Integration Anette Davies, Susan Gold & Eleanor Riebel	4:30 PM The Development Of A Psychosocial Rehabilitation Programme In A Supported Home: A New Zealand Experience Mary Hamilton, Daniel Sutton & Mike Wilson	AFTERNOON TEA		
4:30 PM	WORKSHOP Put Your Money Where Your Mouth Is: Developing Non-Tokenistic Consumer Participation. Neps Staff And Consumers			

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**FRIDAY 20TH SEPTEMBER 1996**

	SESSION 1	SESSION 2	SESSION 3	SESSION 4	SESSION 5	SESSION 6
8:30 AM	Opening					
9:00 AM	Principles Of Strengths Model: There Is A "Great" Person In There. Charles Rapp					
<b>MORNING TEA</b>						
11:00 AM	The National Mental Health Strategy: Is It Making Any Difference Harvey Whiteford	Interactive Role Play Freeze Frame Interactive Role Players	Building Community: A Reflective Case Study Cathy Hill & Vicki Stein	Deinstitutionalisation Of Psychogeriatric Inpatients - Kenmore Hospital - 'Leading The Way' Gordon Douglass Anne Dove, Cheryl Rogers, Rosemary Weston	"Damp Houses": Developing More Effective Treatment Strategies For People With A Serious Mental Illness And Problematic Substance Use. Paul Clenaghan And Damp House Residents	
11:30 AM	The Development Of National Mental Health Standards - The Consultation Experience Peter Gianfrancesco		Zoo Doo: From Elephants To Self-Supporting Consumer Enterprise Jenni Tregoweth	A Study Of Consumer Experience With A Psychogeriatric Community Paul O'Neal	Cross Sectoral Cooperation: The Use Of Evaluation Partnerships To Foster Healthy Relationships Alan Fox, Fiona McDermott & John Toumbourou	
12:00 PM	Statewide Mental Health Service Standards: Reflections On Queensland's Experience Jenny McRae		Employment As A Therapeutic Tool Paul Carter	Future Directions - Developing Outreach Models Valda Dorries	A Recommended Approach To Treatment Of People With Serious Mental Illness Paul Clenaghan, Alan Rosen, Mieke Van Bysterveld, Oisín Friel & Georgina Spilsbury	
<b>LUNCH</b>						
12:30 PM	Mental Health Classification And Service Costs Project Shane Solomon & Ian Thompson	WORKSHOP Creative Communication: Finding Meaning In The Language Of Madness	Mental Health Shared Care Project Joanna Redenbach & Warren Isaac	Career Directions For Young People With Serious Mental Illness & Avoiding A Lifestyle Disadvantage Catherine Skate & Vicky Ryan	You & Me: Can We Be Partners? Janet Punch	
2:00 PM	Purchasing Innovative Regional Mental Health Services Mike Kelly	Corrine Curtis	Developing A Comprehensive Area Service: Shared Care Between Local Gps And The Community Mental Health Service Jenny Wilkins	A Model For Mental Health Service Provision To Homeless Youth Helen Mildred	Multiple Family Group Interventions In Schizophrenia Leggart & Lambert	
2:30 PM	Consumer Satisfaction Survey Jenny Atta		Involving General Practitioners In Public Psychiatry - An Innovative Approach In South-West Victoria Graham Ridley & K.M.H. Perera	Mental Health Education - Reaching High School Students Marjorie Jackson	Families And Other Carers Val Gerrand & Marg Newman	

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**FRIDAY 20TH SEPTEMBER CONTINUED**

	SESSION 7	SESSION 8	SESSION 9	SESSION 10	SESSION 11
11:00 AM	The Effects Of Personal Development Training On The Experience Of Strain Of The Mentally Ill: A Controlled Study Dirk Leuschner	The Development And Evaluation Of An Integrated Hospital - Community Case Management Service - A Private Psychiatric Facility Initiative Charles Chan, Anne Palmer & Alison Bibby Toni Bell	Recovery From Mental Illness: Is There More To It Than Not Hearing Voices? The Importance Of Considering Functioning E. Fossey C. Harvey	WORKSHOP Integrated Model For Treatment Of Dual Diagnosis Of Mental Illness And Substance Disorder Kenneth Minkoff	WORKSHOP An Holistic Approach To Understanding Preventing And Recovering From "Negative" Symptoms Of Schizophrenia John Watkins
11:30 AM	Community & Consumer Consultation As The Basis For Service Delivery Alan Duckett & Katie Hangan	An Instrument For The Evaluation Of The Effectiveness Of Training In Community Mental Health. Robert King	The Experience Of Mental Health Care Service Providers Ayse Sengoz		
12:00 PM	Catering For Individuals By Community Mental Health Caroline Nelson & Mary Wickham	An Evaluation Study Of Case Management Practice Using Case Management Standards Mark Hemming	Best Practice In Mental Health: Discharge Planning And Early Recovery Danielle Fisher		
LUNCH					
1:30 PM	Borderline Personality Disorder: Meeting The Need - Spreading The Load Helen Perry	Encouraging Psychiatrist To Maintain Professional Standards - RANZCP Mops Program Sadie Robertson		The Development Of A Comprehensive Accommodation Service By A Rural Non-Government Organisation Dorothy Timbs, Caroline Nelson & Paul Dejong	WORKSHOP Outcomes Focussed Services: Pipe Dream Or Challenge Margaret Tobin
2:00 PM	Neither Helpless Or Hopeless Michael Vieira, Ed Forward & Angela White	On Call Work Hazards For Mental Health Crisis Teams And Strategies To Improve The Systems Of Work Andrea Taylor		WORKSHOP There's A Family Out There - A Family Support Agency's Response To The Increasing Number Of Clients With A Psychiatric Illness/Disability Sue Wragg & Jenny Langdon	
2:30 PM		The Thorny Issue Of The Mental Health Worker: What Really Underlies How Mental Health Professionals Work With People Barbara Tooth			

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*There's a Person*



*in Here.*

**The Mental Health Services  
Conference 1996**

*Presents a Workshop by*

**PATRICIA E. DEEGAN Ph.D.**

**ONLY 40 PLACES AVAILABLE**

**HEARING VOICES THAT ARE DISTRESSING:  
A SIMULATED TRAINING EXPERIENCE**

The "Hearing Voices" workshop includes both didactic presentation and experiential learning through a simulation of hearing voices that are distressing.

**This workshop is intended for people who are *not* voice hearers.**

This workshop runs for approximately 3 hours and will be presented twice in the THEMHS Conference Program as only **40 delegates** can participate at any one time. If you wish to register a place for one of the workshops please return the form below as soon as possible. Participants will be allocated on a 'first in first served' basis. The list of delegates who are successful in securing a place on this workshop will be posted on a notice board at the Registration Desk.

Participants must bring a 'walkman-type' audio cassette player and headphones in working order. You must be able to operate the tape player and be sure to have extra batteries. Participants who arrive without a cassette player and headphones will not be able to participate. Please note - 'micro cassette players' or 'boom boxes' are not acceptable.

✂

I wish to register for one of Patricia Deegan's "Hearing Voices" Workshops (please tick preferred day):

Thursday

Friday

Surname:.....First Name:.....

Preferred Mailing Address:.....

State:.....Country:.....Postcode:.....

Phone (Home):.....Phone (Work):.....Fax:.....

*Please return to:* **Conference Administration Officer  
PO Box 872  
MAROOCHYDORE  
QUEENSLAND 4558  
FAX: 074 435488**

**Office use only**

Client No:  
Receipt No:

**ADDENDUM TO CONFERENCE PROGRAM**

WEDNESDAY 18/08/94	Session 12	THURSDAY 19/08/94	Session 12	FRIDAY 20/08/94	Session 12
11:00 AM	Mental Health and the Greek Community Trang Thomas and Michael Kyrios, Vic	9.30 AM	WORKSHOP Hearing Voices that are Distressing: A Simulated Training and Self-help Strategy Patricia E. Deegan PhD, Lawrence, MA, USA	10:00 AM	WORKSHOP Hearing Voices that are Distressing: A Simulated Training and Self-help Strategy, Patricia E. Deegan, PhD, Lawrence MA, USA
11:30 AM	Two Models of Bilingual Mental Health Programs in Queensland Sophia Denis, Qld	10:30 AM		11:00 AM	
	Translating Policy into Action - Improving Mental Health Services for People from Non-English Speaking Backgrounds Ralph Hampson, Vic	11:00 AM		11:30 AM	
12:30 PM	Lunch	11:30 AM		12:00 PM	
1:30 PM	Mental Health from an Indigenous Perspective Ken O'Shea, Qld	12:00 PM	Lunch	12:30 PM	Lunch
2:00 PM	WORKSHOP Community Sponsored "Children's Group Homes for Aboriginal Children at Risk Mori Klishman and Hope Neill, Qld	1:00 PM	WORKSHOP (For Supervisors and Managers) Practices that Support Excellence in Case Management Professor Charles Rapp, Lawrence, K.S. USA	1:30 PM	The Rat Speaks Back - Consumer Perspective of the Research Process Julie Shaw & Merinda Epstein, Vic
2:30 PM		1:30 PM		2:00 PM	Recognising the Person - Consumer Representation and Advocacy - Fast, Slow or not at all? Lloyd Marsh, WA
3:00 PM	Afternoon Tea	2:00 PM		2:30 PM	We Can Work it Out: Staff and Consumer Participation Robert Black, Cath Roper and Moira Somerville, Vic
		2:30 PM	Afternoon Tea	3:00 PM	Afternoon Tea
4:00 PM	WORKSHOP Respite & Recreation - The Out Doors experience Hans van de Graaff, Vic	3:30 PM		3:30 PM	
4:30 PM		4:00 PM			
		4:30 PM			

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