TheMHS
11th Annual
MENTAL HEALTH SERVICES CONFERENCE

NO ONE IS AN ISLAND

Wellington Convention Centre
(Michael Fowler Centre & Town Hall)
Wellington, New Zealand

Annual Conference
29 – 31 August 2001

Pre-conference Workshops & Forums
28 August 2001

PLEASE NOTE NEW CONFERENCE DATES!

The Mental Health Services Conference Inc. of Australia and New Zealand

Phone: 61 (02) 9926 6057
Fax: 61 (02) 9926 7078
Email: enquiries@themhs.org
Website: www.themhs.org
THE CONFERENCE LOGO

Des Watson designer of the logo for the 2001 TheMHS conference describes his artwork, “The triangles, which kind of look like a fish (the Background), represents the North Island of New Zealand. The white island above the figure is Aotearoa/Land of the Long White Cloud. The unisex figure represents human under stress. The solidarity figure also represents the times when there is no option but to try to be an island. The stairway to heaven represents human beliefs that they will overcome obstacles in their way and the belief that better things are to come.”

Des is an artist at Pablos Art Studio and Gallery based in Wellington, New Zealand.

ANZ ACHIEVEMENT AWARDS

These awards are given in recognition of innovations and achievements by mental health services, consumer organisations and individuals. TheMHS administers, and the governments of Australia and New Zealand fund these awards. A formal presentation of awards is made at the conference.

OPENING CEREMONIES

The Official Conference Powhiri (Welcome process for all participating groups) will take place at Takapuwahia Marae, Porirua on Tuesday 29 August 2001 at 10.00am. This Powhiri will take place within the initial part of the Indigenous People’s Forum. NOTE: A Maori Glossary is to be found later in this brochure.

The further Official Opening Ceremony will be held at the Michael Fowler Centre, Wellington on Wednesday 30 August at 8.45am.
SPEAKERS

Whatarangi Winiata:
Mental and Social Health in Tikanga Maori
Whatarangi Winiata is Tumaki (Director) of Te Wananga o Raukawa, Otaki, New Zealand. He is also Professor of Accounting at Victoria University, Wellington, New Zealand. Whatarangi’s interests are Hapu accounting, the management of Mana-a-Hapu and Mana-a-Iwi relationships, and governance and constitutional arrangements under the Treaty of Waitangi. His paper will consider the meaning of wellness within tikanga Maori (customs) and, in particular, within roopu tuku iho (passed down) and institutions that operate within tikanga Maori to reduce unwellness (to promote wellness) within an environment of tikanga Maori.

Sashi Sashidhuran:
The Impact of Globalisation on Psychiatric Services
Sashi Sachidhuran is Professor of Community Mental Health at the University of Central England, and Medical Director of North Birmingham Mental Health Services, where he has developed Home-Based Treatment in Inner City Birmingham. He is a member of the British Government Task Force to implement Home-Based Treatment as government policy. He is a thoughtful and exciting speaker who is not afraid to challenge the accepted assumptions about society and mental health services.

Jennifer Koberstein and David LeCount:
Making Recovery a Reality – SOAR Case Management Services
Jennifer Koberstein is the founder and Director of SOAR Case Management Services Inc, a private non-profit organisation. David LeCount is the Mental Health Co-ordinator of Dane County Department of Human Services. "One of the most unique aspects about the Dane County experience, is that we have truly been able to develop a comprehensive, co-ordinated system of care, that relates to meeting the mental health needs of people with diverse needs, requiring a full array of responses across the entire continuum of services (from inpatient to community). The current budget for the Dane County Mental Health Services is allocated at 86% for community services and 14% for psychiatric inpatient services. Jennifer and David have been working together to incorporate consumer provided services into the Madison mental health system. As a result the SOAR program has grown to the point where there are now over twenty staff providing consumer centred and recovery oriented services to over 400 people during the course of a year. Jennifer will speak about the consumer-provided organisation SOAR and David will speak about the purchasing of service provision.

PROGRAM CONTENT

The conference program will focus on three aspects of mental health services:

▲ The delivery of seamless care for consumers,
▲ The crucial importance of culture
▲ The development of community.

We contend that in the 21st Century, with its emphasis on information stripped of meaning, the challenge will be to ensure that all individuals have a sense of belonging and identity in their world. To meet this challenge, Mental Health Services will need to play a key role in recognising and upholding the culture and capacity of consumers to participate as citizens in the community at large.

A range of speakers who have paved the way for this ethos to be realised, have been invited to participate in what is now Australasia’s most well attended, diverse and reputable conference on Mental Health Services.
**PROGRAM OUTLINE**

**TUESDAY 28 AUGUST 2001**
- 8.30am – 2.00pm: Registration Desk open
- 9.30am – 1.00pm: Workshop 1
- 10.00am – 4.00pm: Outcomes Measurement
- 10.00am – 4.00pm: Indigenous People’s Forum
- 10.00am – 4.00pm: Powhiri
- 10.00am – 5.00pm: Families Forum
- 1.30pm – 5.00pm: Workshop 2
- 1.30pm – 5.00pm: Outcomes Measurement Training (HoNOS)
- 1.30pm – 5.00pm: Innovative Approaches to the Purchasing and Provision of Mental Health Services
- 3:00pm – 5:00pm: Registration Desk open

**WEDNESDAY 29 AUGUST 2001**
- 8.00am: Registration Desk open
- 8.45am – 9.00am: New Zealand Minister of Health
- 9.00am – 9.30am: Presentation of A.N.Z.
- 9.30am – 10.00am: Achievement Awards
- 10.00am – 10.30am: Keynote Speaker: Whatarangni Winia
- 10.00am – 10.30am: Discussion
- 11.00am – 1.00pm: Concurrent sessions
- 1.00pm – 2.00pm: Lunch
- 2.00pm – 3.30pm: Concurrent sessions
- 4.00pm – 5.30pm: Concurrent sessions
- 6.00pm – 8.00pm: TheMHS Gathering and Refreshments (Whakawhanaungatanga)

**THURSDAY 30 AUGUST 2001**
- 8.30am: Registration desk open
- 8.45am – 10.00am: Keynote Speaker: Sashi Sashidaran
- 10.00am – 10.30am: Discussion
- 10.30am – 1.00pm: Concurrent sessions
- 1.00pm – 2.00pm: Lunch
- 2.00pm – 3.00pm: Invited panel of speakers
- 3.00pm – 5.00pm: Concurrent sessions, including Poster Session
- 5.15pm – 6.30pm: Meetings
- 7.00pm: Food Festival (shared kai)

**FRIDAY 31 AUGUST 2001**
- 8.30am: Registration desk open
- 8.45am – 10.00am: Keynote Speakers: Jenifer Koberstein & David LeCount
- 10.00am – 10.30am: Discussion
- 10.30am – 1.00pm: Concurrent sessions
- 1.00pm – 2.00pm: Lunch
- 2.00pm – 3.00pm: Concurrent sessions
- 3.00pm – 4.30pm: Poroporoaki (Farewell) Closing Address & Ceremony

**CONFERENCE TOPICS INCLUDE:**
- Accommodation and housing
- Acute services in community and hospital
- Case management
- Child and adolescent mental health services
- Community attitudes and stigma
- Consumer roles, advocacy
- Crisis services/crisis intervention
- Creativity and the arts
- Dual disorders
- Early intervention strategies
- Economics, costing, casemix, resource allocation
- Employment
- Evidence-based practice, and outcome research
- Family/carer issues
- Gender issues
- GP shared mental health care
- Healing and recovery
- Human rights and ethics
- Indigenous peoples’ innovation
- Information systems and computers
- Innovations
- Loss and grief
- Management, administration, policy
- Multidisciplinary teams and working together
- Older peoples’ mental health
- Prevention of mental illness
- Promotion of mental health
- Rehabilitation and recovery
- Research, evaluation, quality improvement
- Rural and remote mental health issues
- Setting priorities and standards
- Specific mental disorders and mental illnesses
- Spiritual and emotional health
- Stress/stress management
- Transcultural mental health
- Transforming mental health services
- Treatment, therapy and support
- Violence, trauma
- Workforce education, supervision and training
Conference Registration Form

Please fill in a separate form for each person attending, and send conference registration form to TheMHS office, to be received before 17 August 2001. NOTE: all credit card transactions must be in Australian Dollars.

(Please tick appropriate box)

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| PRE-CONFERENCE FORUMS TUESDAY 28 AUGUST | | | | |
| ☐ Consumers Forum                | $13   | $15   | $__________ | AUD/NZD                       |
| ☐ Families Forum                 | Family member | $70 | $85 | $__________ | AUD/NZD                       |
| ☐ Concession**                   | Other conf. delegates | $220 | $265 | $__________ | AUD/NZD                       |
| ☐ Indigenous People's Forum      | Full Fee | $70 | $85 | $__________ | AUD/NZD                       |
| ☐ Concession**                   | $13   | $15   | $__________ | AUD/NZD                       |

| PRE-CONFERENCE WORKSHOPS TUESDAY 28 AUGUST | | | | |
| ☐ Workshop 1 – Outcomes (half day) | $113 | $135 | $__________ | AUD/NZD                       |
| ☐ Workshop 2 – HoNOS (half day)    | $113 | $135 | $__________ | AUD/NZD                       |
| ☐ Workshop 3 – Keynotes (half day) | $113 | $135 | $__________ | AUD/NZD                       |

| CPE CERTIFICATE | | | | |
| ☐ Please supply a Continuing Professional Education Attendance Certificate | $8   | $10   | $__________ | AUD/NZD                       |

10% Goods and Services Tax (GST) has been included in the above Australian dollar fees

| TOTAL | | | | |
| $__________ | | | | |

Please remember to indicate whether the Total Amount Owing is in Australian or New Zealand Dollars. For credit card transactions the fees and total amount owing must be in Australian Dollars.

NOTE 1: **Concessions are given to full time students, pension card holders, beneficiaries, and unemployed people. Evidence must be produced eg. photocopy of pension card or student card.

NOTE 2: # Limited concessions available for workshops – apply to TheMHS Office for details.

The above fee structure is designed to cover costs, to provide subsidised concessional rates, and to cover GST.
Conference Registration Form

Surname
First Name
Organisation
Mailing Address

Suburb/City
State Country Postcode

Ph (Work) Fax (Work)

Mobile Phone Ph (Home)

Email

Organisation's address (if different from above)

Suburb/City
State Country Postcode

Special Requirements (hearing loop, sign language interpreter, meals, wheelchair access etc)

Please return this form to:
TheMHS Conference
PO Box 192
Balmain NSW Australia 2041

METHOD OF PAYMENT

DIRECT DEPOSIT:
If your organisation intends to pay by Direct Deposit, please ensure that TheMHS Office is notified of this ASAP.

PAYMENT ENCLOSED (please tick your option)
- Australian dollar cheque/bank draft payable to The Mental Health Services Conference Inc
- New Zealand dollar cheque/bank draft payable to The Mental Health Services Conference Inc
- Authority to charge my credit card account (Australian Dollar amount)

CREDIT CARD DETAILS
Please note that all credit card transactions will be in Australian dollars - please ensure that the amount to be deducted from your credit card is stated in Australian dollars on the registration form overleaf.

- Visa - Mastercard - Bankcard

Card Number: Expiry Date:

Full name on card

Signature
Accommodation Booking Form

THEMHS CONFERENCE 2001
28th – 31st August 2001
Wellington Convention Centre, Wellington, New Zealand

The Hotel Network, on behalf of THEMHS, has organised special reduced rates at the hotels listed below. Please make all accommodation reservations and amendments through The Hotel Network. Conference hotel accommodation must be booked on this form to obtain the special conference rates. Room reservations for the Hotels must be accompanied by a deposit equivalent to one nights accommodation, or preferably, quote a personal credit card number which we can pass onto the hotel to secure your room. PLEASE NOTE THAT ANY CHEQUES ISSUED TO US MUST BE IN NEW ZEALAND DOLLARS. A limited number of rooms have been booked at each hotel so please book early to ensure your first choice is available.

ACCOMMODATION OPTIONS

All rates are per room per night only – single/double or twinshare unless otherwise specified. Rates are in NEW ZEALAND dollars and include GST (currently 12.5%).

**THE DUXTON HOTEL**
Smart 4½ star hotel situated opposite the conference venue overlooking Wellington Harbour. Spacious rooms have private bathrooms, multi channel television, guest internet access, movies on demand, mini bar, tea/coffee making facilities. Every room has a view of the Harbour. General facilities include restaurant, bar and gymnasium. Good value. Highly recommended.

**IBIS HOTEL**
10 MINS WALK TO VENUE
$186.00 NZD
One of Wellington’s newest 3 star hotels located in the shopping and business districts of Wellington. Compact rooms offer ensuite, movies on demand, direct dial telephones, work desks, iron/ironing board, tea and coffee making facilities. No minibar or room service but meals and light snacks can be eaten in Brasserie Du Jour on the ground floor.

**JAMES COOK CENTRA**
3½ star hotel situated in the heart of the shopping and business districts of Wellington CBD. Room facilities include airconditioning/heating, private bathroom, 24 hour room service, movies on demand, tea/coffee making facilities. General facilities include Whitby’s Restaurant and The Piano Bar, complimentary daily newspaper.

**CITYLIFE APARTMENTS**
10 MINS WALK TO VENUE
$199.00 NZD
$249.00 NZD
1 x bedroom suite
2 x bedroom suite
Stylish 4½ star suite style hotel located on Lambton Quay in the heart of the shopping & business district. Spacious suites offer separate bedrooms, a dining/living area, in-room laundry and self-contained kitchen with microwave & dishwasher. Each suite also offers an entertainment centre including CD player and video. General facilities include car parking, daily housekeeping, gym and a continental breakfast is available from the hotel’s breakfast café (this can be charged back to your suite). Limited availability so book early.

**PARKROYAL WELLINGTON**
8 MINS WALK TO VENUE
$247.50 NZD
Elegant 5 star property situated in the hub of Wellington’s commercial and corporate districts. Comfortable rooms have modern stylish décor with individually controlled air-conditioning, TV and on demand movies, mini bar, tea/coffee making facilities, bathrobe, iron/ironing board. General facilities include a-la-carte restaurant, café and two bars, guest laundry, indoor heated pool, spa & sauna and fully equipped gym.

THE HOTEL NETWORK ABN: 86 101 807 755.
After payment in full, this form constitutes a Tax Invoice/Receipt and can be used for tax purposes.

Online accommodation booking available at
www.hotelnetwork.com.au
(personal credit card bookings only)
Accommodation Booking Form

Please reserve me a:

☐ Single room  ☐ Double room  ☐ Twin room sharing with
☐ Smoking  ☐ Non-smoking  ☐ Disability access

PLEASE TICK

Please indicate 1st & 2nd choice (all rates include GST)
at The Duxton Hotel  $186.00 NZD  ☐
at IBIS Hotel  $123.00 NZD  ☐
at James Cook Centra  $157.50 NZD  ☐
at CityLife Apartments/Suites  1 bedroom  $199.00 NZD  ☐
2 bedroom  $249.00 NZD  ☐
at Parkroyal Wellington  $247.50 NZD  ☐

Check-In Date / /  Check-Out Date / /  No. of Nights

Name
Organisation
Postal Address
City  State  Postcode
Country
Telephone  Facsimile

Room reservations for the Hotels must be accompanied by a deposit equivalent to one nights accommodation, or preferably, quote a credit card number which we can pass onto the hotel to secure your room.

Payment Method:

☐ I enclose a personal cheque for $___________ NZD, made payable to The Hotel Network
☐ I enclose a bank cheque for $___________ NZD, made payable in New Zealand Dollars to The Hotel Network
☐ Please pass on my personal credit card details to the hotel to secure my reservation
☐ Please debit the following third party credit card by the amount indicated below (Minimum one night's deposit)

☐ AMEX  ☐ Mastercard  ☐ VISA  ☐ Bankcard  ☐ Diners
Card Number:  Expiry Date: /
Amount $ NZD  Name on Card:

Signature

Cancellations and refunds: Cancellations received in writing by 20th July 2001 will be accepted and fees refunded less a $55 administration fee. Cancellations made after 20th July 2001 will attract one full nights tariff. However, transfer of accommodation bookings to another person will be accepted. All accommodation cancellations must be notified in writing to The Hotel Network.

Please complete and return this accommodation booking form with payment to:

Julia Brooke, Accommodation Manager
THEMHS Conference 2001
C/o The Hotel Network, PO Box 236, Roseville, NSW, 2069, Australia
Phone: 02-9411-4666  Fax: 02-9411-4243  Email: themhsnz@hoteleinetwork.com.au
PRE CONFERENCE
TUESDAY 28 AUGUST

WORKSHOP 1 What’s New in Outcome Measurement?
Outcome measurement is a growing and rapidly changing field.
This half-day workshop will present three new areas in outcome
measurement: assessment of outcome in drug and alcohol
management, a review of consumer outcome measures, and
updates on implementation of outcome measurement across
the nation. The workshop will also provide participants with an
opportunity to discuss the issues and challenges they face. The
workshop facilitators are Maree Teesson (University of NSW,
Sydney), Tom Trauer (University of Melbourne), Tom Callaly
(Barwon Health, Geelong, Victoria) and Tim Coombs (Mental
Health Outcomes and Assessment Training, NSW Institute of
Psychiatry)

WORKSHOP 2 HoNOS Training
Tom Trauer and Tom Callaly
This workshop will consist of training in the use of HoNOS will
be strictly limited to two groups of 25 attendees. The Health of
the Nation Outcome Scale is one of the most widely used
measures of outcome. This practical workshop offers individual
training in the use of the measure. The Trainers have extensive
experience in its use and have published international articles
on its use in practice.

WORKSHOP 3 Innovative Approaches to the Purchasing and
Provision of Mental Health Services
Jennifer Koberstein, David LeCount, Sashi Sashidharan
This workshop will focus on services that aim to meet the
contemporary challenges of the post-institutional environment
in which social inclusion and consumer participation are key
factors. In particular home-based treatment and consumer-run
services will receive attention.

CONSUMER FORUM
This is a forum for consumers to meet and discuss relevant
mental health issues. There will be presentations and lively
discussion. It will be an excellent opportunity for us to gather
and talk about some of our mutual issues. A chance for our
humour and sense of fun to blossom. You just have to be there!

The outcomes reached during the Consumers’ Forum will be
presented to conference delegates within the main program of
the conference.

FAMILIES FORUM
The term “families” is inclusive of people who identify themselves as family,
whanau, friend, carer or significant other of someone who has experienced mental
health issues.

The day will involve a facilitated, fun
process that will explore the following:
- Exploration of the concepts of role and
identity, that is how do we maintain
our identities while fulfilling a role?
- Increasingly families are being asked to
participate in the development of
mental health services. What do we
need to be able to do this effectively?
- What part do we play in maintaining
equality within the family or the
relationships we are part of?

The outcomes reached during the Families’
Forum will be presented to conference
delegates within the main program of the
conference.

INDIGENOUS PEOPLES’ FORUM
The forum gives an opportunity for people
indigenous to the nations of Oceania to
meet and share their experiences. It will
focus on supporting people to develop
pride in their culture and to reinforce
their identity.

The day will be based on a Marae (Maori
meeting place). The program will
commence with a Powhiri - formal
welcoming ceremony. The Powhiri will be
conducted so that all participating groups
are welcome to join in the welcoming
process. If your group would like to
participate in the Powhiri please contact
materoamar@wnhealth.co.nz . Once the
Powhiri,( including a shared kai/food) is
completed the rest of the day will be
dedicated to presenting and discussing
indigenous peoples’ development and
innovation as a platform for improving
the health status of indigenous peoples.
GLOSSARY OF MAORI TERMS

(in alphabetical order)

Hapu  Sub Tribe
Kai    Food / to eat
Karakia Acknowledgement to a Higher Being
Kaumatu Elders, both female and male – elders should be respected, cared for and acknowledged. They are respected for their life experience, for their knowledge, for their wise counsel.
Mana Authority, influence, power, prestige
Marae Traditional meeting place of Maori
Nau Mai Haere Mai Come, welcome
Poroporoaki The Farewell
Powhiri The Welcome
Roopu Group
Tangata Whaiora Person seeking well being
Tikanga Customs
Tuku Iho Passed down
Tumuaki Director / Principal
Whakawhanaungatanga Acknowledgement of family connections and relationships (getting to know one another)
Whanau Family

ARTS AND SOCIAL PROGRAM HIGHLIGHTS

THE ARTS
To celebrate the connection between the arts and well being, people will have the opportunity to view and experience an exhibition of local consumer/tangata whaiora art works, see artists working and performing and to view film screenings. Come and enjoy a cultural and spiritual journey of expression and interpretation.

TheMHS GATHERING – WHAKAWHANAUNGATANGA
6.00pm – 8.00pm Wednesday 29th August at the Wellington Convention Centre. This is a time for getting together, with drinks and finger food provided.

FOOD FESTIVAL – SHARED KAI
7.00pm – 9.00pm Thursday 30th August at a nearby venue.
AIRLINE TRAVEL

Airline seat availability on Thursday 30th, Friday 31st August & Saturday 1st September, is very limited due to the Bledesloe Cup on 1st September. We strongly advise all delegates to book their flights as soon as possible, whether you are flying within New Zealand or outside New Zealand.

NEW ZEALAND DELEGATES –
Discounted Flights and Travel Requirements
The Mental Health Services Conference is pleased to be able to offer discounted travel benefits to delegates attending this conference. Corporate Traveller has exclusive discounted airfares available and are able to assist you with all your travel requirements. To access these rates please call Corporate Traveller on 0800 111700, or email Rebecca_Addison@corp traveller.co.nz stating you are a delegate to TheMHS Conference.

AUSTRALIAN DELEGATES
Conference discount airfares do not apply between Australia and New Zealand. We suggest that if you can organise a group of 10 or more people, you should contact your travel agent or the airlines direct to inquire about the availability of group travel discounts.
OR
Call Flight Centre for the lowest guaranteed airfares to New Zealand. Phone 131 600

AIRPORT – CITY
The approximate cost of a taxi fare from Wellington airport to the city centre is $20, and takes about 20 minutes. A bus service is also available from the airport to major city hotels.

TheMHS CONFERENCE BURSARIES
A limited number of bursaries will be available for consumers to attend the conference. These provide airfares and a free registration, but do not include accommodation. Priority is given to those who are presenting at the conference or forums, and who would otherwise have difficulty attending the conference for financial reasons. Contact TheMHS Office immediately for your application form. Be sure to apply early as the first round of offers will be announced by the beginning of June 2001.

PROFESSIONAL DEVELOPMENT
If you require a certificate of attendance at this conference to fulfil your Continuing Professional Education (CPE) requirements, please fill in appropriate box on the Registration Form. Please go to the Registration Desk at lunch time on the first day of your attendance at the conference, to arrange your CPE Certificate.

CANCELLATION POLICY
For refund of fees in the event of cancellation the following applies:
Fees will be refunded in full if TheMHS is notified by the 27 July 2001. 50% of fee will be refunded if notification is received by 17 August 2001. No refund will apply after the 17 August 2001 except in exceptional circumstances.

CLOSING DATE FOR REGISTRATIONS
Registration forms and fees must be received by 17 August 2001.
SPONSORS of 2001 TheMHS Conference
With thanks to the following sponsors

PRINCIPAL SPONSORS

Commonwealth Government of Australia –
Department of Health and Aged Services (Mental Health):
sponsor of A.N.Z. Mental Health Achievement Awards, Consumer Forum

New Zealand Ministry of Health:
sponsor of the A.N.Z. Achievement Awards; Welcome Reception

Janssen Cilag:
sponsor of TheMHS Summer Forum and annual conference

MAJOR SPONSORS

Like Minds, Like Mine –
Challenging Discrimination,
Promoting Respect:
sponsor of satchels

Eli Lilly:
sponsor of Outcomes Measurement Workshop

Pfizer
Major sponsor

AstraZeneca:
sponsor of Innovative Approaches to the Purchasing and Provision of Mental Health Services Workshop

SPONSORS

Faulding Pharmaceuticals: sponsor of Keynote Speaker
Solvay Pharmaceuticals
Wyeth Pharmaceuticals