



CONSUMER FORUM PROGRAM

TheMHS Conference 6 September 2011
Adelaide Convention Centre
Hall D

Resilience, Creativity and Connection

- 8.30am Breakfast for Carers and Consumers,
Venue: Higher Ground, 9 Light Square, Adelaide.
- 10.00am Welcome, introduction Paula De Cean
- 10.05 **Keynote: Helen Glover - "Consumer" or Citizen: When do I leave one identity and adopt the other?**
- For some time now it has become accepted that we have named our collective experience and others have named us and related to us collectively as 'consumers'. Initially this may have seemed a breath of fresh air as we moved away from being related to as more managed care identities such as "patients, inmates or carees". The term consumer brought a hint of partnership, collaboration and choice but the reality of this may have long been lost in how business is currently done. This address may raise some prickly but timely issues as it attempts to explore whether the identification of 'consumer' still serves us well or whether it has created more risks to people's sense of full citizenship and participation.
- 11.00am Morning tea – in Hall K
- 11.30am **Cracking Up Comedy: Kylie Harrison**
- 11.30am–2.30pm **Body Shop:** Offering hand massage and free sample as relaxation for consumer day. Foyer outside Consumer Forum.
- 11.35pm **Interactive Panel: SA Consumer perspective: where we were, where we are now and where we are going.** Ursula Winfield (community), Emma Willoughby (Policy), Agravine McLachlan (NGO), Paula De Cean (Inpatient), Barbara Doogue (CRC)
Chair: Matthew Halpin
- 1.00pm Lunch – Hall K

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- 2.00pm Concurrent Sessions –
1. **National Consumer Perspectives -** , Matt Halpin (SA), Rick Austin (QLD), Helen Glover (OLD), Vanessa Cooper (NZ), Douglas Holmes (NSW) **Chair: Emma Willoughby**
 2. **Art Activity* - Wellness Tree**
Facilitator: **Helen Tsiolis**, Co-facilitator **Dave Tapley**
- 3.00pm Afternoon tea – in Hall K
- 3.30pm Concurrent Sessions – Paula De Cean
1. **Keynote : Dr Alain Topor, Psychologist Stockholm University, Sweden**
How to get clinicians to hear what we say?
 2. **Art Activity- Wellness Tree**
Facilitator: **Helen Tsiolis**, Co-facilitator **Dave Tapley**
- 4.30pm Recap of the Day and Closing comments: **Emma Willoughby**
- 5.00pm Close

At the conclusion of the program, conference participants will be invited to go to the Nexus Multicultural Arts Centre, corner of North Terrace and Morphett Street Adelaide, from 6 pm for drinks and food (at delegates own expense) and musical entertainment.