TUESDAY 21ST SEPTEMBER

CONSUMER FORUM PROGRAM

9.30am  Registration at Melbourne Convention Centre
10.00am  Opening Ceremony
10.15am  Guest Speaker: Neil Cole, Member of Parliament
10.45am  Morning Tea
11.00am  Guest Speaker: Evelyn Webster, member of VICCAG
11.30am  Question time, with both speakers
12.00pm  Lunch, including an Arts presentation
1.00pm  Presentation: Key themes and desired outcomes for Consumer Day
1.15pm  Building Mental Health Services from a consumer perspective
        Guest Speaker: Isabell Collins, Director of Victorian Mental Illness Awareness Council “Consumer Rights and what is Required of staff to demonstrate respect for those rights”
1.30pm  Small groups plan elements of an ideal service
2.30pm  Winding down session
3.00pm  Afternoon Tea
3.30pm  Feedback to whole group. All ideas and suggestions from small group session will be available for everyone to take home. These will also be fed back to main body of TheMHS Conference
4.30pm  Close of day
5.00-9.00pm  Evening Entertainment Consumer Day
5.00-6.30pm  Dinner at Chinatown Midtown Foodcourt
        Little Collins Street Melbourne
        (Between Swanston and Russell Streets)
7.00-9.00pm  Movie: Patch Adams
        Hoyts Cinemas, 140 Bourke Street
        (Between Exhibition and Russell Streets)