

TUESDAY 21ST SEPTEMBER

CONSUMER FORUM PROGRAM

9.30am	Registration at Melbourne Convention Centre
10.00am	Opening Ceremony
10.15am	Guest Speaker: Neil Cole, Member of Parliament
10.45am	Morning Tea
11.00am	Guest Speaker: Evelyn Webster, member of VICCAG
11.30am	Question time, with both speakers
12.00pm	Lunch, including an Arts presentation
1.00pm	Presentation: Key themes and desired outcomes for Consumer Day
1.15pm	Building Mental Health Services from a consumer perspective Guest Speaker: Isabell Collins, Director of Victorian Mental Illness Awareness Council “Consumer Rights and what is Required of staff to demonstrate respect for those rights”
1.30pm	Small groups plan elements of an ideal service
2.30pm	Winding down session
3.00pm	Afternoon Tea
3.30pm	Feedback to whole group. All ideas and suggestions from small group session will be available for everyone to take home. These will also be fed back to main body of TheMHS Conference
4.30pm	Close of day
5.00-9.00pm	Evening Entertainment Consumer Day
5.00-6.30pm	Dinner at Chinatown Midtown Foodcourt Little Collins Street Melbourne (Between Swanston and Russell Streets)
7.00-9.00pm	Movie: Patch Adams Hoyts Cinemas, 140 Bourke Street (Between Exhibition and Russell Streets)